

PROGRESS  
REPORT  
2009-2015

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# EMPOWERING THE POWERLESS

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Community Support Concern



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# ACRONYMS

AAS	AIDS Awareness Society
ACP	Active Community Participation
AMC	Associated Merchandizing Corporation
AMEN	All Mothers Education Now
ARV	Anti Retrieval Viral
BHU	Basic Health Unit
Brot	Bread for the World
CBDs	Community Based Distributors
CBOs	Community Based Organizations
CCF	Child Care Foundation
CDC	Canadian High Commission
CIDA	Canadian International Development Agency
CLC	Community Literacy Centre
CPR	Contraceptive Prevalence Rates
CSC	Community Support Concern
DFID-UK	Department for International Development – United Kingdom
DGK	Dera Ghazi Khan
DHQ	District Head Quarter
EC	European Commission
EDF	Enterprise Development Fund
EED	Evangelischer Entwicklungsdienst e.v
EOCC	Emergency of Obstetric Contingency Committee
EWSEDP	Enhanced Women Social Economic Development Project
FHI	Family Health International
FPAP	Family Planning Association of Pakistan
FSW	Female Sex Worker
GEP	Gender Equity Program
GMA	Global Micro Entrepreneurship Award
GNP	Gross National Product
GOP	Government of Pakistan
GSSM	Green Start Social Marketing
HANDS	Health and Nutrition Development Society
HEAL	Health Educational and Literacy Program
ICBS	Integrated Community-Based Services
ICCO	Inter Church Organization for Development Co-operation
ICPD	International Conference for Population Development
IEC	Information, Education & Communication
ILO	International Labor Organization
IMPACT	Implementing Aids Prevention and Care Project
IMR	Infant Mortality Rate
IRRHP	Integrated Rural Reproductive Health Project
IWW	Interact Worldwide
JSI	John Snow Inc
KVC	Key Vulnerable Community
LGH	Lahore General Hospital

# ACRONYMS

MC	Micro Credit
MER	Monitoring Evolution and Research
MFRPL	Move Forward to Regain Prosperous Lives
MIOP	Micro Innovation and Outreach Program
MMR	Maternal Mortality Ratio
MNA	Member National Assembly
MNH	Mother and Newborn health
MSM	Men having Sex with Men
MWRA	Married Women of Reproductive Age
NACP	National AIDS Control Program
NATPOW	National Trust for Population Welfare
NCHD	National Commission for Human Development
NFLC	Non-Formal Literacy centers
NGOs	Non-Governmental Organizations
NIPS	National Institute of Population Studies
OLP	Outstanding Loan Portfolio
PACP	Punjab AIDS Control Program
PAIMAN	Pakistan Initiative for Mothers and Newborns
PAVHNA	Pakistan Association of Voluntary Health & Nutrition
PC-UK	Population Concern – United Kingdom
PKR	Pakistan Rupees
PMN	Pakistan Micro finance Network
PPAF	Pakistan Poverty Alleviation Fund
PPs	Private Practitioners
PWD	Population Welfare department
RH	Reproductive Health
RTI	Regional Training Institute
SAP	Social Action Program
SCC	Social Civil Committee
SRH	Sexual and Reproductive Health
TBA <sub>s</sub>	Traditional Birth Attendants
TG	Transgender
TMO	Tehsil Municipal Officer
TVO	Trust for Voluntary Organizations
UNICEF	United Nations Children Emergency Fund
USAID	United State Agency for International Development
WE	Women Empowerment
WPF	World Population Foundation

# COMMUNITY SUPPORT CONCERN

## AN INTRODUCTION

What was perceived to be an insurmountable dream 25 years ago, has transformed into a thriving reality in the form of Community Support Concern where it stands today. Community Support Concern is recognized as a development organization striving for the empowerment of low-income families, youths, and women; particularly those women who belong to remote rural and underprivileged semi-urban areas. In the midst of numerous challenges faced by the Pakistani society, a group of concerned citizens joined hands in 1990 to form CSC with the aim of strengthening and empowering communities through innovative and participatory approaches, with special emphasis on improving the plight of women in society. To achieve this end, CSC has been working at the grassroots level and thus far it has been able to successfully touch upon the lives of thousands of women, children, and families to generate a better future for them.

Community Support Concern takes initiative through those projects which help to improve the essence of life of its beneficiaries by the generation of opportunities for development, through productive integration, and finally through the development of individuals. The focal beneficiaries are the communities located at the lowest tier of the social pyramid, who are debarred from the formal socio-economic model, who are distanced from access to opportunities. Communities are provided with support to first generate and then enhance a channel for sustainable income generation, through training, technical assistance, and productive resources. The social component of the organization highlights liberation of youth who are victimized at the hands of exclusion, by educating and training them. Likewise, an incorporation of elements that strengthen community organizations to support them and effective self-management has also been introduced.



Through the years, a paradigmatic shift in thinking, values, and actions towards the positive has finally given rise to the concept of education for long term and sustainable development. An integrated approach includes the phases of cautious selection of project locations, intense interaction with the community for area profiling and need assessment, proposal development and planning, fastidious selection of project staff and its capacity building, ultimately leading up to the implementation and evaluation phases. Service delivery was provided through the formulation of informal community-based organizations and formal centers; where raising awareness regarding women rights was promoted through sensitization sessions, theatre performances and video sessions, celebrations of national and international events, social gatherings, and extracurricular activities. Technical capacity for economic empowerment was enhanced through providing income generation skills and networking with private and government entities.

In recent years, CSC has achieved remarkable success in the sector of micro credit. The organization has been able to strengthen the backbones of hundreds of borrowers, who otherwise, would not have had a chance of accessing loans from traditional financial service providers due to a lack of collateral. This effort of CSC has helped numerous low-income families to invest in and initiate new and existing small-scale or home based businesses, which subsequently became sources of a stable income and improve their socio-economic status in the society. Twenty five years have passed; nevertheless, CSC has not lost the passion that has been acting as the fuel and the driving force behind the creation of this organization. What was once a small office in the district of Lahore has expanded its toil across Central and Southern Punjab and is planning to further expatiate to other parts of the country in the near future.



# Mission

To provide quality health and social services to underserved and marginalized communities through innovative and participatory approaches

## *Vision*

Communities leading socially and economically prosperous lives

## *Goal*

To strengthen and empower the communities to solve their problems through collective action and participation

## *Objectives*

1. To awaken, educate, motivate, and organize communities for their improved quality of life or living standards
2. To enable and encourage communities to become self reliant
3. To train women as agents of change for socioeconomic development

## *Geographical Outreach*

At present, CSC is working in the District of Lahore, Kasur, Multan, D.G. Khan, Bahawalpur, and Sheikhpura. After strengthening the program in central and southern Punjab, we plan to gradually expand into other parts of the country.

## **GOVERNANCE & MANAGEMENT**

### **Board of Directors**

Mrs. Taslim Akhtar  
Chairperson

Ms. Amna Sharif  
Director

Mrs. Shazia Abbas  
Director

Dr. Khalid Javed Jan  
Director

Mrs. Rabia Saeed  
Director

Dr. Mah Talat  
Director

Mr. Asim Hameed  
Director

Mrs. Shaista Khalid Jan  
Directors

### **Board Committees Human Resource Committee**

Mrs. Taslim Akhtar-  
Chairperson

Mr. Khalid Javaid Jan-  
Member

Mrs. Rabia Saeed- Member  
Mr. Irfan Ali- Secretary

### **Audit Committee**

Mrs. Shazia Abbas-  
Chairperson

Mrs. Mah Talat- Member  
Mr. Asim Hameed- Member  
Mr. Najam Riaz- Secretary

### **Chief Financial Officer**

*Mr. Jawad Yousuf*

### **Auditors**

*Riaz Ahmed & Co.  
Chartered Accountants,*

### **Tax Advisors**

*Rafaqat Mansha Mohsin Dossani  
Manoom & Co  
Chartered Accountants  
Lahore.*

### **Registered Office**

*319-4 D/1, Greentown,  
Lahore.*

### **Project Offices:**

*Dera Ghazi Khan  
Shakir Town, Near Ali Institute  
D G Khan City  
Sheikhupura Al-Syed Gardens,  
Sharaqpur Road, Ferozwala.*



**Ayesha Taslim**  
**Chairperson**

## FROM THE DESK OF THE CHAIRPERSON

Perhaps the first and biggest benefit people get from volunteering is the satisfaction of incorporating service into their lives and making a difference in their community and country. There are a wide variety of needs in our communities that call for our help. Regardless of the type of service required, they all have one thing in common; needs are not seasonal, they exist year round. The intangible benefits alone; such as pride, satisfaction, and accomplishment, are worthwhile reasons to serve.

I have been associated with Community Support Concern (CSC) as a volunteer since its infancy - 25 years have gone by - and when I look back it appears to be yesterday. I would like to share that CSC has pursued its mission with dedication. Over the years it has gradually expanded without being in a hurry and therefore, it has consolidated along with expansion.

All this has been possible through following the rules of good governance. A civil society organization is run through the combined efforts of volunteers and staff. But it can only function well if the roles are well defined. Governance is about providing the strategic framework within which the executive director can act. Together with my very dedicated team of Board Members belonging to diverse experiences, we have ensured integrity and collective responsibility. Organization's strategic direction and policies are clearly defined to help the management to take forward the program initiatives. Board meetings are regularly held to monitor and review the organizational performance.

To transform the strategic narrative into program realities, CSC staff has complicatedly worked with the Executive Director Shaista Khalid Jan. After 25 years of hard work Community Support Concern now has enough knowledge, experience and above all the will to expand its radius to serve larger communities across Pakistan.

I wish best of luck to our team. Together we will make it possible...

Ayesha Taslim  
Chairperson

## FROM THE DESK OF THE EXECUTIVE DIRECTOR

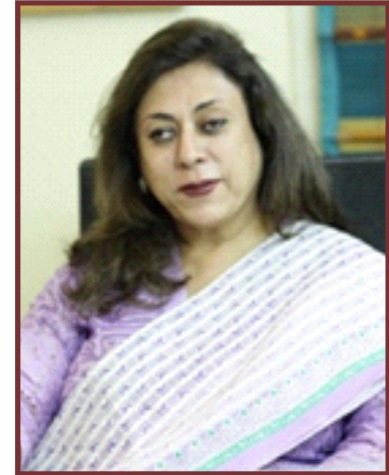
Community Support Concern (CSC), an organization that was inaugurated in 1990 has completed 25 years of progression as a renowned institute with well established networks present across Punjab at multiple levels. The organization was set up with the aim of providing assistance, of various types, to those belonging to the most under privileged and neglected segments of society. It has been a struggle to run a progressive organization that strives to overcome the barriers posed by traditional modes of operation and CSC has had to face tremendous challenges. However, 25 years later, due to the organization's relentless commitment and perseverance, we now stand among the most well reputed institutions in the development sector of Pakistan.

Today, CSC stands as a pillar of hope, stability and aid for many of those who are in need of support. In a society still striving for basic rights, CSC has been able to simultaneously improve awareness levels regarding gender issues and women's rights through localized and creative methods, along with providing them resources to earn livelihoods and improve their standards of living. As an organization, CSC has definitely been able to change the mindset of its target beneficiaries, as well provide them crucial self help tools. However, our struggle is not over yet, and we will continue to expand our reach and penetration across the region in order to help facilitate as many of those stuck in destitute conditions.

This level of success would not have been possible without the support of a dedicated team, which has continuously showed an exemplary form of commitment. CSC has a team of devoted and well trained staff who take services to the door steps of the communities at the grass root level. In the Senior Management, the Board of Directors has managed to fulfill their responsibilities to administer the organization and to ensure that all activities are implemented in accordance to the organization's mission and objectives. I would also like to acknowledge the consistent commitment of our donors who are supporting the goals of CSC to empower communities through participatory development. The combined dedication of these stakeholders has made it possible to follow and gradually achieve our dream.

Lastly, I would also like to use this opportunity to urge those who have the resources and will to affect any kind of meaningful change to contribute in whatever way that they can. There is no one set method or apparatus of contributing - our society continuously needs new and innovative approaches towards participatory development. The NGO movement in Pakistan has proven that when all other avenues fail, communities and actors can exercise their agency to start meaningful dialogue and avenues for taking on the fight on human rights.

Shaista Khalid Jan  
Executive Director



**Ayesha Taslim**  
Chairperson

## OUR CORE PROGRAMS



# CORE PROGRAMS

## Women Empowerment and Development

Gender equality is, first and foremost, a human right. A woman is entitled to live in dignity and in freedom from fear. Gender equality and women's empowerment are the pathways to achieving sustainable development. Empowering women is an indispensable tool for advancing development and reducing poverty. Empowered women contribute to the health and productivity of whole families and communities and improve prospects for the next generation.

CSC recognizes gender equality, empowerment of women, and acceptance of women's rights as basic human rights at all social levels. It also views the eradication of poverty as essential to economic and social development. Community Support Concern is working since 1990 for improvement of women's social, economic, political, and legal rights with a focus on women's education, health, legal rights, and sensitive issues including domestic violence against women. CSC strongly believes that economic opportunities reaching women through different skills improve their capacity and capability.

CSC in partnership with its development partners has been striving for this very purpose by providing capacity building and enterprise development opportunities. Our efforts enable women to engage in employability and skill enhancement learning which enables them to enhance their economic standing. Through same efforts we support women in understanding their own rights and how to organize and raise their own voices against gender based discrimination. Realizing the need to engage other influential segments of the society, we constantly engage religious leaders, media and legal fraternity to sensitize them to gender centric issues and make support groups. We have also worked on establishing an access to legal aid system whereby victims of domestic violence are provided assistance to obtain justice through formal and informal means. Integrated to these efforts is the mobilization and training of youth as paralegal force to leave a sustainable support system in the communities.



# Microcredit and Enterprise Development Program

The purpose of the Microcredit and Enterprise development program is to reach the most destitute and ignored members of society, from landless laborers, small holding agricultural producers, small traders to factory and domestic workers; we ensure that the lowest classes of society, especially women have access to opportunities and benefits of economic growth and trade. Challenges such as lack of literacy, lack of access to and control over resources in addition to a severe lack of networking can lead to dismal standards of living. For women, vulnerability to exploitation and abuse becomes dangerously apparent. Microcredit includes a range of services, which are considered as instruments that can stabilize livelihoods, broaden choices, provide startup funds for productive investments, and subsequently help the poor to enhance their consumption flows. Providing supplementary services such as trainings, working through groups rather than individuals, and other investments in awareness raising have shown to increase individual's direct control over resources and that is exactly what we aim to achieve. The Microcredit and Enterprise Development program of CSC is part of our primary goal of empowering women socio-economically. The program provides women entrepreneurs with small loans, which they can use to seek business expansion opportunities that they otherwise wouldn't have been able to fund themselves. Understanding the importance of non-monetary support to develop sustainable enterprises CSC also provides capacity building opportunities in form of enterprise development trainings for its microcredit clients.

The program has been successfully running since inception in 2000. Initially CSC received technical and financial support from Grameen Bank, Bangladesh and replicated its model to reach eligible



women in most underserved segments of the society enabling them to use micro loans for expanding their small scale enterprises. Our clients include women who are small-scale agricultural producers, livestock traders, small commercial traders, semi-skilled workers, home based craftswomen. Since 2001 CSC's main partner for this program has been the Pakistan Poverty Alleviation Fund (PPAF). Beginning from a very small setup the program has been successfully expanded and now covers more than 140 Union Councils and

450 villages in the district of Lahore, Okara and Kasur. Over the last 5 years CSC has disbursed more than 60,000 loans through its branches.

Recently the program has expanded its outreach to Southern Punjab through the Prime Minister's Interest Free Loan scheme where CSC is partnering with the PPAF to provide interest free micro loans to poor households in district Dera Ghazi Khan. This expansion is in line with our strategic vision of strengthening and expanding our outreach in Southern Punjab.



## Livelihood & Skill Development

CSC's Livelihood & Skill development program aims to work with the most underprivileged groups of the community, the lower most on the poverty scale and provides them opportunities to earn sustained livelihood through learned skills. Women and young adults are our primary beneficiaries in this program who are trained on trades & crafts in local demand for example livestock vaccination, kitchen gardening, stitching, mobile phone repair etc.

CSC has successfully run projects for development, growth, and progression of the communities in remote and neglected villages of Southern Punjab, especially the areas where livelihood of people was greatly affected by natural disasters in recent years and they had no resources to rebuild. Relief and Rehabilitation efforts were followed by direct support in form of asset transfers, provision of agro-support assistance, enterprise and technical skill development.

A remarkable achievement of CSC's efforts is the overcoming of conservative and stringent cultural and social barriers through assisting a selected group of women in leasing agricultural land in their own names. These women were also provided agro-input support as well capacity building opportunities have turned around their lives by becoming successful agri-producers. These women are now at the core of CSC's efforts in the area and are a source of constant inspiration for many others like them who are striving the break of the chains of centuries old discriminatory customs.

# Reproductive Health Promotion and Services



The health status of Pakistan is characterized by a high population growth rate and high incidence of infant and maternal mortality rate. The poor outcome in health sector is mainly due to the ineffective delivery of services as well as the low spending on the health sector in Pakistan. Not only the spending on health sector is low, but also its allocation within the sector is directed to the areas that do not benefit the poor. Priority is given to hospitals, medical colleges, and

curative services in urban areas. While, primary healthcare and rural health service have been ignored, which has led to a high rural-urban disparity in health care resulting in rapidly increasing poverty level in rural areas during the last decade.

The importance of community engagement has been recognized as a critical component of any successful public health strategy. Realizing that women and children are the most ignored individuals in underdeveloped societies, CSC with the cooperation of its partners initiated a number of projects covering primary health care, sexual reproductive health, and HIV/AIDS prevention. Over the years CSC has adopted the basic methodology, including participatory need analysis with a focus to strengthen community empowerment for social and financial sustainability with the development of community based-organization (CBOs) such as; women groups, male/female adolescents youth groups, and high risk groups identification like FSWs, MSM, transgender, and truck drivers etc. CSC has also focused on reducing myths and misconceptions in the perspective of religion about issues related to Reproductive Health through sensitization of religious leaders, key vulnerable communities, teachers, and other community leaders.

Improved Access to affordable, quality, and comprehensive gender sensitive and youth friendly Sexual & Reproductive Health (SRH) services have been provided through clinics, Mobile Service Units and referral mechanism. CSC has also been playing an important role in developing Public Private Partnerships with Government District Health Authorities at District Head Quarter Hospitals and Basic Health Units, National/ Provincial AIDs Control Programs through infrastructure development, provision of staff services, equipment, and medicines etc. Technical capacity of health service providers (i.e. Medic and Para-medics, Traditional Birth Attendants (TBA), Councilors/ Psychologists, Community Based Distributors (CBD), Traditional Hakeems) has been built through trainings and educational programs.

# Provision of Education

Education is one of the basic factors that play a vital role in the development of a country. It provides us with opportunities and opens up doors that help us improve the socio-economic status of the community. CSC works with its development partners to provide opportunities to deserving and poor students to broaden their horizon for success which otherwise would not be available to them due to social and economic factors.



CSC has establishment resource centers at government schools in low socio economic areas for students to access reading materials, audio visual aids and communication facilities without cost and under appropriate guidance. Students supported by CSC have had the tremendous opportunity to participate in exchange programs, which allowed them to travel and live abroad for a limited period of time and learn under international guidance programs.

CSC also continues to operate a High School in the remote village Shahzada of Kasur District. The School, named Fatimah Jinnah High School, is meant for the schooling and education of poor and needy girls of the area and is run through CSC's own resources.





## OUR WORK

### **Move Forward to Regain the Prosperous Lives (MFRPL)**

# OUR WORK

## *Move Forward to Regain the Prosperous Lives (MFRPL)*

The project was implemented in flood affected areas of District Dera Ghazi Khan and Rajan Pur, where funding was provided by EED (Evangelischer Entwicklungsdienst) for a period of two years (May 2011-April 2013). It aimed to improve the lives of 1,000 flood affected household's incumbents and 20,000 peoples (particularly women, children, and infants) of worst flood affected union councils through improvement in health, economic revival, and social protection steps.

### Sexual and Reproductive Health Service

Under this activity Static Community Clinics and Mobile Service Units were established to extend quality sexual and reproductive health services to the flood effected victims.

To cater the needs of un-served communities of remote areas, MSU provided reproductive and health services through 94 mobile medical camps during the reporting period.

#### Consolidated Performance Report, Community Clinics and Mobile Service Unit

From May, 2011 to April, 2013

No. of Clients attended by service outlet

S. #	Services by MSU	# of Clients
1	Antenatal Care	430
2	Postnatal Care	225
3	Ultrasound	296
4	Emergency abortion services	11
5	Infertility	51
6	Adolescent	213
7	RTI / STIs Treatment)	223
8	Primary health Care	6465
9	D.U.B Others	71
10	Family Planning	255
11	Lab. Test	63
	Total	8,303

S. #	Services by CCs	# of Clients
1	Antenatal Care	2043
2	Postnatal Care	393
3	Ultrasound	2418
4	Emergency abortion services	42
5	Infertility	499
6	Adolescent	386
7	RTI / STIs Treatment)	636
8	Primary health Care	14138
9	D.U.B Others	593
10	Family Planning	2272
11	Lab. Test	1208
12	DNC Services	50
13	Delivery Conducted	68
	Total	24,746

### Clients Served by Age and Gender

Age & Sex	Infants	1-15 Male Child	1-15 female	15-30 Male	15-30 female	Above 30 Male	Above 30 Female	Total
No. of Clients	1641	2863	5656	51	11648	86	11104	33,049



# Nutrition Support to Pregnant Women

To address the nutritional deficiencies of pregnant women in target areas, motivational sessions were held and nutritional support was extended. The project team organized sessions on health issues of mothers and newborns and provided information regarding the obstetric problems and danger signs during pregnancy such as; blurring of vision, severe abdominal pain, swelling on face, high fever, blood pressure, fits or convulsion, excessive vomiting, unconsciousness etc. 360 women got nutritional support. The project team prepared special nutrition kits in consultation with Nutritionist and Gynecologist for distribution among the flood affected pregnant & lactating women of districts Dera Ghazi Khan and Rajanpur. After nutrition support to pregnant women, the project team paid follow up visits to motivate these pregnant women to go for regular ANC checkups, TT shots, and choosing the option of safe and clean delivery through skilled service providers. 260 pregnant women availed two TT shots during pregnancy, 120 women delivered their babies in safe clean environment, 166 deliveries were conducted by local TBAs, 34 complicated cases were timely referred by community to BHUs, DHQ, and private clinics and 220 children immunized by vaccinator at their door step and at BHU due to the counseling efforts of project team.

Sr. #	Nutrition Pack Items	# of Unit / KG
01	Season Canola Cooking Oil	03 Liters
02	Pulses (Dhotti)	1 Kg
03	Pulses (Channa)	1 kg
04	Safe Guard – Soap	Big pack
05	Royal Special Biscuits	16 Packets
06	Food Supplement (Nutri – mama & Preg-fort with vanilla flavor)	One pack in each kit

## Agro Support Assistance

Dera Ghazi Khan and Rajanpur are based on rural settings; therefore the major source of income of the inhabitants is related to agricultural subsistence

. Unfortunately, this was ruined by the flood influx. The project focused on agro based development through provision of technical and agro inputs. The project team identified more than 300 farmers. After

verification, 250 floods affected farmers from union councils; Samina and Ghousabad of Tehsil Dera Ghazi Khan and Union Council Kot Tahir of Tehsil Jampur, District Rajanpur were supported through contribution of fertilizers; 2 bags of DAP, 2 bags of Angro Urea, and 100 kg of seeds for wheat crop. After that team calculated individual farmer's net profit against 2 acres of wheat crop cultivation. The average net profit was PKR 35,000/- – 60,000/- per 2 acre production earned by each beneficiary against wheat crop. Similarly the individual net profit earned by farmers against cotton crop was PKR 65,000/- 75,000/- per 2 acres production.



## ***Technical Support Sessions with Farmers***

To increase per acre production of Wheat and Cotton crops, 22 technical support sessions were organized with the flood affected farmers of union council Samina, Ghouseabad, and Kot Tahir respectively. 1,094 farmers got updated information during these sessions. Agriculture experts from agriculture department of DG Khan and Rajanpur were invited to hold these sessions. The salient topics of these sessions were; ideal timing for cultivation of cotton crop, selection of land size and testing for each crop, timing for the use of fertilizers, control and disposal of herbs from crops and its effect on production, best way of wheat storage, reducing the expected lose form harvesting to storage period, and cultivation methodology of BT Cotton and sunflower and its precautions.

## ***Livestock Assistance to Flood Affected Families***

Earning support was provided to flood affected families of district Dera Ghazi Khan and Rajanpur. 313 families got livestock assistance (2 goats for each family) during project period. Cross Teddy Goats suitable for Southern Punjab environment were selected. This breed has a high production rate as compared to other breeds, having strong resistance against diseases, easy to keep, care, and control at home. The selection was made through district livestock department taking care of weight, age, and physical health status parameters. Reproductive status of the goats noted during the follow up visits indicated that the number of goats were increased from 5-7 per family. The income levels increased accordingly.

## ***Cluster Formation of the Beneficiaries***

After the livestock and agro assistance, project team formed clusters of beneficiaries in their respective areas. Each cluster selected a group leader having well defined roles and responsibilities. Group leaders kept proper contact with cluster members as well as livestock department at union council level. In case of any emergency or diseases in livestock, members were instructed to inform the cluster leader, so that on time assistance is arranged for the well being of the animals. Disaster management and technical support sessions were also held with farmers and livestock holders. The group leaders also organized sessions to sensitize the community about gender issues.

## ***Sessions on Livestock Management***

To enhance the knowledge of beneficiaries regarding rearing of livestock, project team arranged and conducted 40 training sessions on livestock care and management for flood affected areas of district Dera Ghazi Khan during the project period. 1,097 beneficiaries obtained comprehensive knowledge about animal care during these sessions. The training facilitators were invited form district livestock department. The training topics included; vaccination of the animals and its importance, animal vaccination schedule, precautions before and after vaccination and regular de-worming. Detailed discussions were held on



livestock diseases such as Gull Ghotto, foot and mouth infection (Muh Khurr), diarrhea and chorray mar. At the end of each topic question/answer session were held to ensure clarity of understanding about animal care

## Enterprise and Technical Skill Development Program

To increase the livelihood canvas and support gender equality, micro enterprise development support was initiated for women's economic betterment. Training Need Assessment (TNA) was conducted to determine the educational level and aptitude of the target beneficiaries. 340 women/girls in flood affected areas of union councils Ghousabad, Jhoke Uttra, and Kot Tahir of Tehsil Dera Ghazi Khan and Jampur were identified to receive training in enterprise development, kitchen gardening, and poultry farming. Training contents were developed keeping in view the aptitude, knowledge, and educational background of participants.

# LIFE STORIES

## Fighting the Flood

Ms. Zeenat Mai, who is the wife of the late Ghulam Yaseen, is an inhabitant of Basti Daywala in Union Council Samina Sadat. She is a widow and a mother of two children and is currently living with her parents. Like her, her parents belong to the lower income groups and have been striving to maintain their livelihoods. Once the floods had hit her village, within a month's span her husband became a victim of Hepatitis C in addition to a kidney problem, unfortunately at the age of 35 he reached his demise due to unavailability of medical and financial resources. He was the only person supporting the entire household, including the parents. "After his death we were left alone as there was no other person who could earn for us," Ms. Zeenat tells us



Since the floods, the miserable situation was further worsened as there were no source of sustaining livelihoods, the crops were damaged and the livestock had died. It was really helpful for Zeenat to have found help in form of CSC in such a difficult situation. CSC team called her for training and she got comprehensive training on enterprise development to start a small scale business at home level. After that CSC transferred her some assets which were valued at approximately PKR. 20,000/- for Karyana shop (small General shop). Zeenat established her business at home with extreme devotion, honesty, and passion so she would be able to deal with crises in her life. After a short while, her life changed

again when her elder son got infected with Hepatitis C and at that time he was just 10 years old. She started his treatment with the earning from her shop and in spite of two month's consecutive ailment she could not save him. Nevertheless, Zeenat states that she does not feel any kind of remorse that her son passed away without proper medical treatment. She is thankful to CSC for helping her change her life.

"Now I am earning 200 -300 rupees per day from this small business and I am able to run and continue my business on my own. All the credit goes to CSC that has dramatically improved my financial position. Now I have a new perspective that crises can be handled only with the help of knowledge and skills. I will try my best to educate my children and I am confident that I will succeed through rigorous efforts and in the future my children would be able to help and support others in the society." Ms. Zeenat Mai.

## Ray of Hope

Ms. Wazir Mai wife of Yousaf, lives in Basti Day Wala in Union Council Samina Sadat. She is the mother of three children, and she belongs to a poverty stricken family, as do her in-laws. She was running a small shop of fruits and vegetables with the help of her husband when they were unfortunately struck by the floods. During an interview she told us that, “before the floods we were already suffering through several hardships and now we have lost our entire means of earnings as well.”

During these painful days, the family and community members had become extremely worrisome, regarding the survival of this penniless family. The core of their livelihoods had been wiped out in an instant. The whole family had been living in poor conditions prior to the flood and right after the flood it became even harder to cover daily household expenses without any financial support. In such condition the help provided by the CSC team was like a ray of hope for the family of Wazir Mai.

“I saw a ray of hope and trust from the honest working style of Community Support Concern,”

states Ms. Wazir

CSC enrolled Ms. Wazir Mai in one of the Skill Development Training programs on kitchen gardening. The program was able to teach Wazir Mai the necessary skills for cultivating different vegetables for home consumption in her own backyard. Moreover, CSC provided her with a variety of free seeds. After this, Wazir Mai was able to cultivate vegetables at home and was able to save up to PKR 100-150 on daily household vegetable consumption. She states that she is using the saved money on the education of her children, whom she has enrolled in a private school. She hopes that the investment in her children's education would help them become contributing members of the society. .



**Move Forward to Regain the Prosperous Lives (MFRPL)  
Phase II**



# Move Forward to Regain the Prosperous Lives (MFRPL) Phase II

## *Provision of Agricultural Land to Landless Women*

Women are one of the most ignored and dominated part of the community in the target area. They depend on men for their bread and butter as well as for their everyday life decisions. Women do not own assets and have no say in economic decision making. Although women are often employed as workers on the field for crop cultivation and sowing, once the produce comes in, men take away all the benefits. Project team identified 100 women and finally 50 landless women were selected for support in agro – farming. The selected 50 landless women obtained 2 acres of agro land each on lease for one year in their own name. These women are being mobilized and facilitated for the selection of land and learn technical information regarding best timing of cultivation, use of fertilizers, and pesticides.

Our Project team ensured that the selected women are independent in leasing of land and controlling its produce and income, and not manipulated into acting as a front. For the first year lease the project provided financial assistance for the lease rental as well as agro inputs. The second year lease rental was paid by the women out of the proceeds from first year crop produce, while the project provided the agro support. In the third year, the women were required to finance both lease rent and agro input from their own crop proceeds and profits. During the lease terms women managed their leased lands on their own and also reaped the full benefits of their produce. It is expected that this will result in enhancing their status in the community leading to prosperity for themselves and their households.

Input / expenses on cultivation of Wheat crop		Out Put / Yield Production	Amount Saved for next crop expenses	
Value of lease & Agro inputs charges made by CSC	Total Beneficiaries Investment	Net Profit / Turnover earned	Wheat Value for yearly Domestic use	Net Saving
3633000	1675818	4165782	1705390	2460392

Input / expenses made on cultivation of Cotton crop		Out Put / Yield Production per 02 Acres	
Agro inputs charges made by CSC	Total Beneficiaries Investment	Cotton value	Net Profit obtained
1347000	2328948	4972680	2643732



## *Formation of Farmers' Cooperatives (Fcs)*

The project identified more than 300 potential farmers to form ten Farmer's Cooperatives in 20 villages of the project area. Most of the members of these cooperative belong to the farmers' community. In addition, religious leaders, village influential, and youth were also enrolled as supporters.



Registration of 204 members is complete for the ten Farmer's Cooperatives with average of 20 members per FC. Four males and one female FCs are formed from UC Samina (Basti Dar Wala, Basti Chutala, Basti Bhai, and Samina city), three males and one female FCs belong to the UC Ghousabad (Basti Bukhari Wala, Basti Darkhan Wala, and Ghousabad city) whereas, three males and one female FCs formed in UC Kot Tahir (Basti Chah Nawan, Basti Dahay Wala, and Basti Kookaraywala). They are receiving training on; organizational/financial management, Community Based Monitoring (CBM), Rights Based Approaches (RBA), Advocacy, lobbying, and gender mainstreaming.

- 11 Trainings on Financial Management with 197 farmers
- 11 Trainings were conducted on organizational management in which 227 farmers were trained
- 11 Trainings on Rights Based Approaches (RBA) with 220 farmers
- 12 Trainings on Advocacy and Lobbying with 199 trainees
- 12 Trainings on Gender Development and Gender Mainstreaming with 217 FC members
- 8 Trainings on Community Based Monitoring (CBM) with 140 FC members

## *Community Volunteers Development as Extension Workers*

Community volunteers were trained to serve as extension workers in the community. Two batches were arranged to train 23 volunteers as extension workers. These volunteers belong to the two union councils (Ghousabad & Samina). First batch of ten volunteers were provided with the first aid kits to help them treat the common diseases of animals on village level, while most of the severely affected animals are referred to nearby Government dispensaries for proper treatment. While follow up of next batch of 13 community



volunteers is going on, their progress is being monitored on monthly basis. After keeping them under

## *Technical Assistance Sessions for Agro Based Development*

Project mobilization team arranged technical support sessions with the farmers of the three union councils. The main objective of these sessions was to increase the farmer's knowledge and motivate them towards adoption of modern techniques of cultivation. Technical session delivered with the cooperation of district Agriculture department. Total 398 male farmers participated in 15 community sessions and got the updated information regarding land preparation, seeding, cultivation, and insect pest problems. Detailed information about kitchen gardening was also part of these sessions.

## *Technical Session on Livestock Management*

During the term of the project, the beneficiaries have been able to expand their livestock owing to reproduction. Therefore, CSC provided the beneficiaries with 19 livestock management training sessions, in which 577 male and female farmers were briefed about better rearing of livestock and handling issues related to larger cattle stock such as reproduction, milk management, feed etc. enabling them to handle their animals on household and farm level.

## *Training on Disaster Management*

Capacity building on disaster management is of vital importance in the disaster prone areas. Disaster preparedness and being aware of preventive measures helps in avoiding major losses of property and life. 16 community based awareness sessions were delivered in the extension phase. 451 males and 206 females attended the disaster management sessions.

## *Gender Mainstreaming*

Dera Ghazi Khan District has orthodox and rigid traditional practices and the basic cause of this is male dominance in the society. Therefore, females face gender based disparities and lag behind in all walks of life. The continuing project phase has had some activities on raising awareness on women's rights including gender based violence and discrimination. CSC believes that more focused efforts are needed for gender mainstreaming and violence reduction to achieve sustainable community development. It is important to concretize males to treat women as equal partners. Therefore, to up-scale knowledge on gender dynamics, 27 community based awareness sessions with participation of 1,134 males and females



including; youth, local influential's, teachers, and locally elected representative were conducted.

Separate sessions were also held with religious leaders who in turn serve to concretize the community to give respect to women. 54 leaders joined the movement through three sessions and learnt about the existing violent attitude towards women.

## *Youth Economic Development Initiatives*

Young people are very important integral part of our society. To channelize the potential of youth CSC organized a three months training course for 20 youth members of target union councils. This activity was planned under the sub activity of youth economic development initiatives. Mobile training course was conducted with the cooperation and technical support of Government Technical Training Institute – GTTI, Dera Ghazi Khan. After the successful completion of the training, mobile repairing kits were also distributed among the efficient and prospect trainees. In the second batch, 20 youth were also trained in general electrician and mobile repairing course from Ali Institute of collage, Dera Ghazi Khan.

## *Support Activities*

Support activities continued through the second phase of the project. 50 women farmers received technical knowledge and uniform package of seeds and fertilizers for wheat and cotton crop. 15 technical support sessions were arranged for 279 women farmers with staff from agricultural department to enhance their skills on crop management. To develop business skills and enhance capacity of entrepreneurs, 11 enterprise and technical skill development trainings were held during first year of the second phase of the project. 316 women were trained in stitching and sewing, poultry farming, tie and dye, and kitchen gardening.

Keeping in view the fact that in remote areas more than 80% women deliver babies at home and mostly by unskilled Traditional Birth Attendants (TBA) - the project team arranged 15 sessions on safe deliveries, infection prevention, danger signs, ANC, and PNC. 100 TBAs were trained to serve the community needs. If people have sound knowledge on preventive measures then a number of diseases can be controlled. Awareness raising sessions on health and hygiene were arranged for females. 750 participants representing grassroots level benefitted through 27 sessions. The topic sessions included, hygiene practices, use of clean drinking water, safe birth including danger signs, prevention from HIV & AIDS, birth spacing etc.

## *Life Stories*

### *Succeeding Ambitions*

Union Council Samina had been identified as one of the prime target areas of the MFRPL Project. Muhammad Ashraf was a man who was living in poverty for many years. A married man with a family of three children, his income was not enough to fulfill even the basic most expenses and needs of his family. Being a daily wager, he stated, “I can't even provide primary level education to my eldest son, let alone provide any other kind of support to the rest of my children. Although I am not illiterate, I have tried my utmost to obtain employment; however, I have been unable to succeed. I crave to improve my financial condition, but I am afraid I do not hold the necessary skills to earn a steady income.”

He was identified as a worthy candidate for the Skill Development & Training Program being conducted by CSC under the MFRPL project. Ashraf joined the trainings. 13 project team members arranged a month long Livestock Extension Worker (LEW) training course, in close collaboration with the Livestock and Dairy Development Department at Dera Ghazi Khan for Arshad and others like him.

Ashraf heartily thanked CSC and told the Project team that with the start of this profession, his income has increased radically. The financial conditions and living standards of his family have improved

dramatically and he has admitted two of his children in what is considered to be the best school of the area. He has begun to plan for the future and is actively indulged in saving, so much so that he has managed to purchase his own motor bike to make accessibility to his clients quicker and more convenient. As a result he is now able to provide services through a static clinic as well as a mobile one, which acts as another catapult in increasing his daily income. “I am very happy and satisfied to have finally achieved my full potential,” he said.



## *Finding my Home Again*

Shameem Mai, wife of Hazoor Buksh, resides in the Basti of Karmeeeti in Union Council Samina. Poverty plagued her, while the demeaning and violent behavior of her husband haunted her, to say that she had been living a horribly apprehensive life would be an understatement. A day came when her husband made the decision to force Shameem and their children to abscond the house. In desperation she began working as labor farmer. She was shunned and ridiculed by society, for being homeless and a disgrace to the society for supposedly abandoning her husband. During the assessment phase conducted by the project team of CSC, Shameem was identified as a deprived woman and therefore sure shot candidate as per the selection criteria of the project of Landless Women. Prior to her selection, she had already made various attempts to access land independently on lease, but her efforts were all in vain as no land owner took her seriously regarding her capacity of farming and land management, they scorned her.



But now with backing of CSC, Shameem's pleas were finally heard. The project recognized the need to further facilitate these women. Consequently, Shameem Mai amongst many others received a support package which consisted of rent, seeds, and fertilizers. With these supplies, she began the cultivation process of her rented land. Technical sessions on wheat crop management were conducted in her region, after which she worked tirelessly for the preparation of her land, focused on timely cultivation, the intelligent use of fertilizers, regular irrigation, and kept coordinating with the Agriculture

Department. The outcome of all these efforts ultimately shaped up in the form of a blessing for Shameem. She had successfully earned a net profit of PKR. 103,382/- from the wheat crop and another PKR. 80,000/- from the cotton crop. The total profits of a year's produce amounted to PKR. 183,382/-. As a result, she decided to further change her life and admitted her children into the nearest available best school.

During the last follow up conducted for Shameem Mai's progress, it was shared that her husband has been making constant efforts to win her back, and is continuously trying to rebuild a relationship with his family which he had so confidently abandoned. He pledges to give attention to his children and to support their education. Shameem now has the upper hand and hence has been eternally grateful to CSC. "I am very happy that I have found a home again, it is without a doubt a result of the economic and technical assistance provided by CSC," she says with a smile.

## *Dreams to Reality*

This is the story of Ms. Najma, who married Mr. Abdul Karim Basti Jatwala seven years ago. Since, the very beginning she had remained unable to conceive a baby. Her family member had asked her to go for numerous medical check-ups at a number of hospitals and with many private practitioners. When CSC established a medical facility called Samina Clinic in their neighborhood, she decided to visit the clinic for one final check up. A Lady Health Visitor took Najma for a detailed history check



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one final check up. A Lady Health Visitor took Najma for a detailed history check up. When the turn for the husband's check up came, he became very reluctant in complying with the requirements for the investigation. With much consolation and persistence, the LHV was able to successfully call him into the clinic for counseling purposes.

After an hour long couple counseling session, her husband finally agreed to go through with his medical investigation. The couple was then sent to a laboratory for tests, whose results depicted no medical issues in Najma's tests. It was startling to find out that it was Abdul Karim who had a weak sperm count, which was the actual cause of hindrance in concaving. Initially, in the light of the test results, he was given some medicines for a span of three months with follow up sessions. After the period of three months, the lab results showed that his sperm count was still low but better than the prior reports, therefore, the medical treatments were continued for another three months.

It was a significantly notable change that was witnessed after six months of treatment, when his sperm count reached a normal level. Soon the family was blessed with the good news of Najma's pregnancy. As a result of this news, the whole family was overjoyed and utterly thankful to CSC. Since then, she is very regular with her antenatal checkups and optimistic to go through with a clean and safe delivery. She has also decided to carry out her delivery case from Samina Clinic. She is very happy and gives credit to CSC, which provided her with accurate guidance and information along with regular counseling, which transformed her dreams into a reality.





**Enhanced Women's Socio Economic Development Project  
(EWSEDP)**

# Enhanced Women's Socio Economic Development Project (EWSEDP)

This project is a part of this chain with the financial assistance of Bread for the World (BftW). 20 rural locations of Tehsil Ferozewala District Sheikhpura are included in this project's operational area which CSC has started in November 2011. Illiteracy ignorance, violence against women, and gender discrimination has severely affected the lives of women in these areas. EWSED project is a step to restore the lawful rights of women and involve all sects of society especially women in development process. To inculcate a violence free environment with concept clarity of gender dynamics amongst all stakeholders, an integrated holistic paradigm approach at local level was adopted. Policy makers have been involved along with the community to be sensitized for the provision of justice specifically in the light of gender based violence at local level.

The Project is based on the idea of training and providing ample legal and economic support by imparting customized training for members of Community Base Organizations (CBOs), religious leaders, male and female youth, media persons, and lawyers.

## Capacity Building of CBOs

Through networking with CBOs, training workshops on women's rights were held. The concept of women's empowerment through promotion of rights was projected. Since CBOs work at grassroots level and are in direct contact with the communities, it is easy to promote concepts for behavioral change. The rights based approach was adopted through information dissemination to help eliminate domestic violence against women and



access to justice. The partner CBOs comprised all sections of the society including teachers, farmers, social workers, political workers and influential of the village. Most of these CBOs are undertaking positive work for income generation activities, health services, literacy and elimination of domestic violence against women. The members of the CBOs were trained to take forward these initiatives.

All trainings were methodically handled starting with pre-test. Women's legal and inherent rights and gender based problems were discussed and solutions suggested. These sessions also served as capacity building. Since the CBOs plan, implement, and monitor social and economic development in their area, the capacity building sessions were made meaningful through teachings of organizational systems, program development and finance and human Management.

The post-test revealed a remarkable improvement in their working. The partner CBOs established their organizational systems, maintained financial records and activity reporting and got registered. They were also able to set their organizational objectives, mission and key area of work. Consequently, they were able to expand their outreach and extend better help to the community.

## Involvement of Religious Leaders

Religious leaders hold great respect, trust and confidence in our society. People feel comfortable to share their concerns with them. The project successfully enrolled 62 Religious leaders. Extensive sessions were held to explain violence against women and types of violence against the cultural backdrop. The role of religious leaders for violence eradication was projected.



Street Theatre performances were held to cover the three very important topics of Domestic Violence, Girl Child Education and Reproductive Health and Rights.

Pre and post theatre dialogues were conducted through getting structured opinion of community representatives in the form of questionnaire and then strengthening it through Focus Group discussions (FGD). Through FGD illiterate participants shared their thinking/behavior regarding the topic. On average 25-30 participants (male & female) participated in these dialogues.

Local community helped the project staff in making logistic arrangements for street theatre performances and it was literally taken as a community event. Especially designed pamphlets were distributed indicating the date, time, venue and topic of the play. The participants of the pre-theatre dialogues were found to be quite instrumental in disseminating information about the theatre schedule. Especially designed pamphlets were distributed at different shops, tea stalls, billiard clubs, PCOs, cold drink corners schools. Announcements were made through mosques to attract maximum number of participants. Separate seating arrangements were made for male and females, as per cultural norms, enabling maximum number of women to witness the performance. The community participation ranging from 350-400 (20-25% women) audience was very encouraging.

## Para-legal Training Refresher Workshop with youth

Youth being an important segment of society, it is important to involve them in mainstream motivational campaigns. Male and female youth learned details of family laws with specific emphases on women's legal rights.

Historical background of legal rights, Muslim family laws ordinance, recommendations of commission, restriction on more than one and young age marriage, and registration of nikah and divorce were the main points discussed during workshop sessions.



Women's rights under Section 18 of Nikkah Nama delegated by the husband to women for divorce and cancellation of nikah (khula) were explained in detail.

## Legal Assistance Cell in Tehsil Bar, Ferozewala

Legal Assistance Cell in Tehsil Ferozewala has been established with 11 lawyers as member. CSC organized sensitization training workshops and a seminar with lawyers. CSC has strong linkages with executive body of Tehsil bar. Through these trainings more than 400 lawyers were sensitized. This cell is very active and an important component of the project. The list of lawyers with the contact details are held with CSC and local CBOs. When a woman victim of violence or her family contacts the CSC team or CBOs' members for legal assistance, these stakeholders immediately extend support.

## Media Workshop

Media plays an important role in behavior change. The print media of the district gave considerable coverage of the project activities and highlighted the constructive role of women in the development of society. Media pressure can ultimately contribute to improve the justice system, decrease gender bias and evolve a violence free society. A number of articles, stories related to the women developmental dynamics were published in the daily newspapers and magazines. CSC conducted 3 gender sensitization workshops involving local media. 92 media persons participated and since then are regularly highlighting the issues related to violence against women. CSC and CBOs share case studies for publication. It is expected that advocacy through this intervention would build up an effective awareness influence on the policy makers as well as educate the general public about women's rights.

## Women's Day Celebration

To commemorate Women's Day, CSC organized a debate competition on at The Kids Lyceum School at Khanowal on 13th March 2013. Debate competition, poster competition and walk was organized to sensitize on rights of women. Banners, Postures, Leaflets, pamphlets and announcement were made to involve the community.

Local schools and teachers were involved to organize the debate competition. Debaters discussed different types of violence (Physical, mental, spiritual etc), and also shared

recently passed law on Acid throwing. Contestants expressed their views, quoting verses from the holy Quran and poetry of Allama Iqbal. Certificates were awarded to the first three position holders. After debates CSC Para legal Trainer shared Muslim Family Laws series with participants and highlighted few problems regarding improper filling of Nikah document.



## Skill Enhancement & Marketing/Enterprise Development Trainings

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CSC conducted skill training on stitching, tie and die, surf/soap making, bangle making and beauty art in target communities.



Skill enhancement trainings were convened to correspond to the emerging demands of the local markets. For easy learning, participatory methodology was adopted. The participants were engaged through lectures, demonstration, group work, role play and storytelling. 6p's of marketing; people product, price, place, promotion and performance were explained. Business creation, marketing linkages and networking were discussed. The trainers were hopeful that it will help the participant in setting up and operating small businesses.

## Community Resource Center

CSC has believed that dynamic literate environments at home, in the classroom and in the community is essential to personal development for the youth. Community Resource Center is one of the important interventions of the project to change the behavior of the community especially for youth. CSC team did make sure that books which is providing by the CSC are on Role of women for community development, health & hygiene, speech competition, livestock management, stories, Successful women in the history, Business Managements, stitching/drafting and women's rights etc. Along with these books IEC material of project also put in place. Negotiations were held to establish resource centers in government/private schools and Madrisas (Islamic education institutions). 20 local resource centers were established.

Most of the resource centers have been established in Government and private schools and at Madrasa (Islamic Education Institutions), which now serve as a permanent platform for knowledge enhancement at local level.

# LIFE STORIES

## Hapily Ever After

Ms Nafeesan Begum, a resident of village Rana Bhathi Tehsil Ferozwala, District Sheikhpura got married at the age of 17 years to Mr. Zahid ul Hassan, a school teacher. They had six sons together.

Mr. Zahid was a very abusive husband, who did not only beat his wife, but also abused their children. He refused to provide any financial support to his family.

Despite Nafeesan's numerous attempts to cooperate with her husband, the situation got worse with time. She was left with no choice but to stay with her parents after her husband threw her out along with their children. Her parents were very poor and could not afford the expenses of their daughter and her children.

CSC is implementing Enhanced Women Socio Economic Development (EWSED) program, the main objective of this program is to eliminate the domestic violence against women through awareness on women's rights and legal assistance. After the sensitization training workshops on women's rights, a legal assistance cell (organized by CSC) at Tehsil bar Ferozwala was established. The members of CBOs are able to provide justice to women victims at village level by referring the case to legal assistance cell for legal justice.

The father of Nafeesan contacted the CBO members and shared all domestic violence issues faced by his daughter for the last twelve years with them. The CBO members then referred the case to legal assistance cell and filed a suit of maintenance and divorce against Mr. Zahid before the court. After the case was taken to the court and Mr. Zahid begin to feel the pressure, he contacted Ms. Nafeesan for reconciliation, ready to solve the issue. CBO decided that Mr. Zahid will pay Ms. Nafeesan and her children PKR. 10, 000/- per month as living expenses and will no longer physically or verbally abuse her or the children. Now Ms. Nafeesan is living happily with her husband, who now respects her and realizes his mistakes.





# Microcredit and Enterprise Development Program

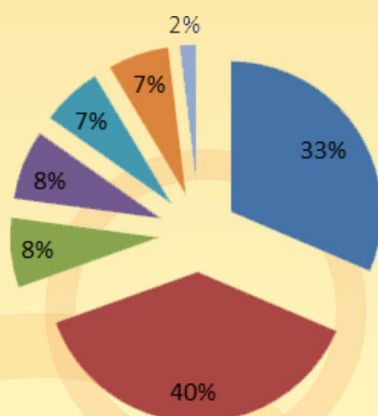
# Microcredit and Enterprise Development Program

The main goal of this program is to provide economic and social empowerment to women by providing them with micro loans through for economic sustainability and growth. The program has been successfully running since inception in 2000. Initially CSC received technical and financial support from Grameen Bank, Bangladesh and replicated its model to reach eligible women in most underserved segments of the society enabling them to use micro loans for expanding their small scale enterprises. Our clients include women who are small-scale agricultural producers, livestock traders, small commercial traders, semi-skilled workers, home based craftswomen. Since 2001 CSC's main partner for this program has been the Pakistan Poverty Alleviation Fund (PPAF). Beginning from a very small setup the program has been successfully expanded and now covers more than 140 Union Councils and 450 villages in the district of Lahore, Okara and Kasur. Over the last 5 years CSC has disbursed more than 70,000 loans through its branches.

## Current Status of CSC Microcredit Program

Particulars	Status
No. Of Branches	16
Active Clients	19,666
Outstanding Loan Portfolio (OLP)	381 Million
Total Disbursement	2,411 Million
Portfolio At Risk (PAR)	0.02%
Current Recovery Rate (CRR)	99.99%
Operational Self Sufficiency (OSS)	122%

## Sector Wise Distribution



■ Trade & Business ■ Commerce ■ Livestock ■ Handicraft ■ Agri Related ■ Others ■ Manufacturing



## ***Program for Increasing Sustainable Microfinance (PRISM)***

To augment the role of microfinance in Pakistan, Pakistan Poverty Alleviation Fund [PPAF] and International Fund for Agricultural Development (IFAD) initiated 'Program for Increasing Sustainable Microfinance (PRISM)' in 2008. The goal of PRISM is poverty reduction, promotion of economic growth, and to improve the livelihoods of rural households. It helps in poverty alleviation of rural poor particularly women, through microfinance institutions with sufficient scale of operations and a focus on sustainability. A robust eligibility criteria was established to select Partner Organizations which included availability of audited financial statements, legal status acceptable to commercial lenders, independent Board of Directors, strategic focus towards expansion in rural areas, Portfolio at Risk below 5%, Less than 10% write offs during preceding year and Operational Self Sufficiency of more than 90%.

Under the PRISM program CSC was granted Credit Enhancement Facility of Rs. 50 million through commercial bank for which independent collateral was provided by PPAF. Under the same program CSC was also provided Rs. 150 million as Equity (Endowment) Fund to bolster CSC's equity profile and enable further access to commercial sources of finance to increase organization's outreach. As part of the terms of the financing agreement further financing was obtained from commercial banks with exposure of up to 50% of the equity funds deposited.

For PRISM project, four new branches were established in rural areas of Districts Lahore, Okara and Kasur.

Status of PRISM (Jan 2012- December 2014):

Active Clients	2,177
Amount Disbursed (Rs. Million)	292
No. of Loans Disbursed	9,542
Outstanding Loan Portfolio (Rs. Million)	29
Average Loan Size	30,632

## ***Non-Financial Support Components***

The Non-financial components of Micro Enterprise Development Program has been introduced and designed specially to build the capacity of the staff, borrowers, and enterprises. It enables the micro credits borrowers to develop skills, utilize credit efficiently, and manage day to day matters. The Non-financial Component of the program also facilitates borrowers to plan for the expansion of their business. CSC emphasizes on bringing healthy and remarkable change in the socio-economic status of marginalized community. For which it has made knowledge through capacity building workshops. CSC also lays emphasis on providing the training of income-generating skills. It also helps in up-scaling and leveraging the potentials of women entrepreneurs.

## ***Program for Increasing Sustainable Microfinance (PRISM)***

PPAF engaged Shore Bank International-Pakistan (SBI-P) to conduct institutional assessment of Community Support Concern in Feb 2011. The review covered Governance, Management Practices, Human Resources, Financial Management, Information Technology, Management Information Systems, Internal Audit, Quality Assurance, Microfinance Operations, Financial Performance, Sustainability, Growth Projections and Fund Raising.

## ***Impact Assessment***

Impact assessment for CSC was carried out by Anjum Asim Shahid Rahman Chartered Accountants in May 2011, to cover the major areas including economic and social empowerment. In alignment with the comprehensive concept of empowerment, the study looked at various aspects of a women's life cycle ranging from income generation to decision-making and social status within her family and community. As a result, the measures to assess the impact of microloans used in the survey design were based upon current local and international gender emerging indicators on empowerment.

- On economic front, MCL helped the borrowers in the expansion and improvement of their business activities, as a result of which overall income of the respondents increased by 14.8%. It was noted that 14% of the beneficiaries were able to move above the poverty line. Intervention of CSC through MCL not only helped the economic mainstreaming of the under privileged section of the society but also helped the community through trickledown effect by increasing employment and creating opportunities for other businesses.
- From the social point of view, a large number of respondents reported that they would not have been able to continue the education of their children without this increase in income due to MCL. Our analysis has revealed that overall expenditure on education and healthcare has increased indicating that the clients were able to use better education and healthcare facilities. Majority of respondents whose income increased reported improvement in child nutrition and hygiene conditions.
- Some of the respondents reported their increasing involvement in the decision making matters of the family and approximately half of the respondents reported increase in their respect in the family. A vast majority reported increase in awareness about their importance and role for the well being of their families. Their confidence in them and in dealing with others improved significantly.

MCL has helped the borrowers to increase their incomes and improve their living standards. It also played a role in the women empowerment, which needs to be augmented substantially on the social front. Besides provision of business training to the clients, social awareness was created through group discussions to realize the hidden potential with maximum benefits on all fronts. CSC has made efforts improve the retention rates by enabling its clients to move into the next phases of loan cycles. Although, around 3/4th of its client are found to be illiterate, the interpersonal training methodology adopted by CSC has helped to carve their learning potential.

# LIFE STORIES

## *Never Give Up*

The life and struggle of 49 year old Ms. Fazeelat, who resides in Township in the district of Lahore is a phenomenal story. Ms. Fazeelat's husband was a van driver whose daily income consisted of a nominal amount of PKR. 150/-. At present, such an amount is not enough even for the survival of a single individual. Ms. Fazeelat incessantly kept hoping for a better future and brighter times. With a family of four, including her two children, an unwelcomed shock hit Ms. Fazeelat as her husband, who was a diabetic patient became a victim of paralysis. With two children and a paralyzed husband, survival became more difficult than ever. She was compelled to sell her jewelry and other valuables. However, the amount received in return was all spent on the treatment of her husband. Making ends

meet on a day to day basis had become impossible and she was breaths away from extending her hand for the purpose of borrowing money. "I had decided that I cannot compromise on my children's education, I will support my family and will save my husband's life no matter what," stated Fazeelat.

She contacted Community Support Concern to access a loan amount of PKR. 15,000/- and purchased a few laces from Shah Alam Market, Lahore and opened a home based retail outlet. As she imitated her set up, she requested CSC to access another loan of PKR. 20,000/- so that she could further invest in buying a larger variety and quantity of products for her retail store. Soon, with the receipt of a third loan from CSC of PKR. 30,000/- she was able to add a greater variance of items in her shop which included commodities ranging from embroidered neck lines, accessories to hosiery products.

Seeing her level of honesty and success, the women in her community have developed a sense of trust in her for quality products and reasonable prices. She has managed to hire a female worker as an employee who assists her in running the shop. Her business has continued to develop day by day. Ms. Fazeelat's daughter is now completing her Bachelors, while her son is indulged in intermediate education. At present, her monthly profit amounts to an astounding amount of PKR. 25,000/-, with which she is not only educating her children, but is also affording her husband's treatment. Now Ms. Fazeelat's friends, family, and clients proudly give examples of her hard work, determination and success. She has humbly returned massive credits back to CSC's micro-financing schemes.



## From Poverty to Prosperity

Father of thirteen children, Hafiz M. Khalid, had reached his limits of his will power to survive as a poor man. Basic necessities such as bread and butter had become a scarcity and needs such as a roof, clothing, , and education of his children had become far-fetched dreams. He narrated how he had been facing relentless difficulties and had been weighing his options as to how to cater to the needs of his large family, being the only breadwinner. Tensions were on the rise, the only source of his income streamed through a small shop where Khalid sold mosquito nets. At his shop, he was compelled to first purchase nets at wholesale price and then sell them off to customers. As a retailer, his profits were not enough to sustain his household expenses. To become a wholesale dealer in the net business, he needed to establish a diminutive net stitching unit. Unfortunately, he did not have the capital to fund his plans. "I had been compelled to ask my closest relatives and friends for money, alas they all refused," he shares with a heavy heart.



After coming into contact with CSC, Khalid managed to qualify for a loan. On the successful completion and investments of his first loan cycle in the business, he repeated the process for another loan of PKR. 50, 000/-. He managed to purchase three jokey machines an additional raw material, and thus increased the intensity and frequency of his hard work. With the gradual expansion, Khalid was soon able to employ five workers for his stitching unit and three female workers for the home based unit that was being administered by his wife.



With the passage of time, 30 men and women work in Khalid's stitching units, where as 14 employees work at their home-based unit under Khalid. At present, he owns two whole sale shops at Raiwind Markaz Market, Lahore where his sons are involved in the productive management of the business. He has expanded his net outreach so much so that he supplies products not only in the regions of Punjab, KPK, and Baluchistan but in Afghanistan too. Khalid's family is not only adequately fed and clothed, but is actively improving their socio-economic status as well. Khalid has saved enough money from his microenterprise and soon is planning to begin the renovation process of

his house to polish the lifestyle of his family. "Now I am satisfied with my life and I am heartedly thankful to Community Support Concern for all its timely and much needed support which has transformed the lives of my family from a state of poverty to the paradigm of prosperity," says Khalid.





# Educating Our Youth

Community Support Concern Progress Report 2010-2014

## *From Poverty to Prosperity*



Shahzada village Kahna Nau is a community set up approximately 35 kilometers away from Lahore. There was a time when not a single proper school for girls was available in the area. One of CSC's core programs definitively highlights the importance of education, especially for girls, so that individuals are empowered with knowledge, skills, and the self confidence that is so direly needed to seek out economic opportunities. As a result, within the premises of Shahzada Rural Women Development Complex a school for girls was established in 1995, which has now attained the prestigious position of an institution owned and maintained by the community.

Since then Fatima Jinnah Girls High School is providing quality education to children between the ages of 5 to 18. The school building consists of a total of 22 rooms for the classes. 13 trained teachers actively serve to teach a number of 350 children ranging from play group to matriculation classes. The syllabus being followed in the school is the same as that of government schools. In addition to giving formal education the teachers also encourage and guide students to enhance the vocational skills for income generation while CSC provides full financial and technical support to the school management to ensure its sustainability. For quality teaching, CSC has established school committees to oversee the school performance. Annual prize distribution ceremony is held every year to encourage brilliant students and the organized committees vigorously support extracurricular activities including; poster competition, speech contests, sports, and celebration of national days, to guarantee the development of all children not only academically, but also as well rounded human beings.



## *English Access Micro Scholarship Program (Dera Ghazi Khan)*



The English Access Micro Scholarship Program provides a foundation of English language skills to non-elite students through after school classes and intensive summer learning activities. Access students gain an appreciation for American culture and democratic values, and increase their ability to participate successfully in the socio-economic development of their countries. They are also able to compete for and participate in future U.S. exchange and study programs. Students are encouraged to develop tolerance towards people of different cultures and religions, and set a positive example for youth in their communities by modeling a commitment to

service, tolerance, and civic participation. Non-elite students between the ages of 14-18 from five different schools of Dera Ghazi Khan have benefitted through after-school classes and intensive summer learning activities and programs. 583 students (boys and girls) belonging to five Government High Schools in Dera Ghazi Khan District have benefitted from the project between 2009-2014.

International learning experience was acquired by four Access teachers, namely; Rubeena Naz, Rooma Fiaz, Binish Kanwal, and Noureen Akhter along with a group of students who were selected from CSC to visit USA and participate in the event. After returning to Pakistan, a Re-Entry Workshop was also convened to plan community projects and share the new understanding of American Culture with peers, school fellows, and families. The following project were planned to implement in Pakistan.

# LIFE STORIES

## *A Dream Come True*

Tahira Iqbal, is a fresh graduate of the Access- Dera Ghazi Khan. Her father is a load operator and her mother, a house wife. Her father had to work really hard to provide his family with better living condition and his children with better education. In 2012 when Tahira heard about the Access program from one of her teachers at school. She was told that the Access program is free of charge. Initially she couldn't believe the type of facilities that they would receive. They got travel allowance, books, workbooks, stationary, bags, were taken on field trips and were given opportunities to express their talents.

She was taken to Turkey on a month long plan under the Access Program. She shared her experience with us, “We had debates, presentations, and speeches. The best part was community service sessions, where we helped people who needed our help. I learnt to play new games of which I've never heard of before, like baseball. It was very interesting to spend one night in a tent celebrating 'Nature Day'. We visited different places like Water Fall, Tarzan House, Blue Mosque, Uludag Mosque, and Graveyard of Ottoman Empire. We had a culture night where students and teachers from different countries represented their culture. I also participated in different competitions like Vocabulary Test and Public Speaking Test. My confidence and motivation flourished when I secured highest marks in Vocabulary Test and won a Badge and was nominated as most 'Cheerful Turkish Camper'. The food, the rooms at the hotel, field trips, cultural evening, and most importantly the sessions we attended were outstanding. During this camp, I made many friends from different countries and I still chat with them. Before the Access program, I did not have any goals or ambitions, but now my confidence level is right on top.”

After returning from her trip, Tahira shared her experience with her peers and have encouraged them to work hard and seek opportunities in which they could learn and expand their knowledge. She is currently completing her FSc and is very keen towards continuing her studies and starting a career.



## *Nothing is Impossible*

Mohammad Abdullah Chishti was a 15 year old student of 10th grade, living with his parents and 6 siblings. He was an average student, easy going, and unambiguous who enjoyed nothing but the company of friends with whom he would squander away his time on small activities. Even after school hours Abdullah continued to waste brilliance with everyday escapades within his social circle.

He joined Access Class as a student once the Program was initiated. In the beginning, he appeared to be no more than a mediocre student, however, with time Abdullah completely transformed into a brilliant young man. By receiving a continuous education from the Access program for a complete span of two years he gradually started to display glimpses of ambitions. He became a consistent student, who was vocal in class, and began to display a keen interest in learning and exploring new avenues of expanded knowledge. He exhibited refined writing skills on topics that intrigued him as a youth. Eventually Abdullah decided to compete for a scholarship being offered under the Access Program. After successfully passing through various complicated screening stages, finally, Abdullah was proudly selected for 'Youth Exchange Study Program' in 2012.

After coming back from the program, Abdullah did not waste what he learned on his one year exchange program in the US. He has recently conducted a one-day work shop for nearly 30 students at The Scholar School, Dera Ghazi Khan where he guided the students about different career paths. He also shared his experience with the students and encouraged them to apply for various programs that lead to capacity building. He is also continuing his studies and is currently enrolled in KIPS academy as an FSc, pre-engineering student.





# Promoting and Protecting Women Rights

## Supporting Campaign on Gender Based Violence



Community Support Concern (CSC) implemented a project 'Supporting Campaign on Gender Based Violence' in District Lahore under Gender Equity Program (GEP) of Aurat Foundation (AF) by the support of the American People through United States Agency for International Development (USAID) in the district of Lahore. During the project period, CSC conducted activities in the ambit of 16 days of women activism, national women day, and international women day. A series of meetings with community representatives were made and objectives of the project were shared in detail. Local community helped the project staff in making logistic arrangements for the events.

After coming back from the program, Abdullah did not waste what he learned on his one year exchange program in the US. He has recently conducted a one-day work shop for nearly 30 students at The Scholar School, Dera Ghazi Khan where he guided the students about different career paths. He also shared his experience with the students and encouraged them to apply for various programs that lead to capacity building. He is also continuing his studies and is currently enrolled in KIPS academy as an FSc, pre-engineering student.

A seminar with religious leaders was held at Jamia Naeemia which was highly successful with more than 90 stakeholders present. The audience signed a joint resolution which stated the following, "We (Religious Leaders) are committed that we have been playing our role at community level for provision of inheritance rights to Women in all available/possible spectrums."



Theater Performances were held for awareness dissemination where a large number of attendants were very satisfied and thanked CSC for highlighting a burning issue of the society in a very soft but thought provoking way. The issue of violence against women was also highlighted in debate competitions held in local schools and colleges. The CSC team convened a number of meetings with the management (principals, directors, and teachers) of local educational institutes. The selected institutes offered the venues and took great interest in organizing and hosting the debating activities.

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Total	Male	Female	Media	NGOs	Children
259	126	133	14	84	30

For International Women's Day, Community Support concern (CSC) conducted a mega event "Seminar" for the purpose of "Promoting Women's Rights and Reducing Violence" in Lahore on 27th March, 2012. This program was arranged in lieu of celebration of International Women Day by CSC under Aurat Foundation's Gender Equity Program funded by USAID in District Lahore. Leading newspapers (Express, Khabrain, Jinnah, Waqt, The News, Dawn, Nai Baat, Nawa-e-Waqt, Din, and Ausaf) and electronic channels (City-42 and Duniya) provided coverage of all events. Students, NGO, CBO representatives, donor agencies, government officers, media persons, lawyers, teachers, and community representatives attended the seminar.

Total	Male	Female	Media	NGOs
165	62	103	14	30

The Information Education Communication (IEC) Material Development was involved in the making of 4 posters and 3 leaflets on women right's promotion and elimination of violence against women highlighting social, religious, and economical aspects for mass awareness. It is pertinent that these posters were distributed in all activities which were conducted in relation to 16 days of activism and the National Women's Day. On 27th February, 2012 a mission from USAID accompanied by AF Regional staff also visited CSC and reviewed the project progress. CSC presented highlights of the work of all partners being undertaken to serve the community. The visiting team appreciated the efforts of CSC for on time and satisfactory handling of the project.

### *Hunarmand Khatoon- Promoting Improved Livelihood for Informal Sector Workers*

The project Promoting Improved Livelihood for informal Sector Workers' aims to add value to the products of those women who are independent home based workers, by providing them with technical skill development and product improvement approaches to wide n the horizons for their income spectrums. These women tend to practice a diverse variety of skill base and produce a variety of handicrafts. The project has established a Trade Facilitation and Communication Center under the title of Hunarmand Khatoon, where 75 home based women workers are allowed to



exhibit competitive skill, to basically provide a place for their product promotion and improved market access. The women have been divided into six WHBW groups coming from six diverse locations across the district of Lahore, and have taken up independent identities with the following names and respective products:

Nissa – Stuffed Toys

Zebaish- Artificial Jewelry

Kareegar – Children's Shoes

Pehnaway – Female Clothing

Satrang – Adda Work/ Embroidery

Hunarmand – Khussas/ traditional Shoes

The launching ceremony of Hunarmand Khatoon as a TFCC was held on January 12, 2015 in the Head Office of Community Support Concern. Stakeholders including the 18 beneficiaries, and representatives from PESSI, HomeNet, Daman, KASHF, Aurat Foundation, USAID, First Women Bank, APWA, in addition to independent entrepreneurs and CSC Board Members were also present at the Ceremony. A meeting amongst the various stakeholders of GEP was conducted by CSC on December 3, 2014 to develop Linkages



of WHBW's with the Social Security Department, micro credit schemes, and prospective market buyers and traders. The meeting included a variety of 33 participants, who ranged across 11 different stakeholders comprising of 18 WHBW's along with representatives from HomeNet, LCCI, Qasr-e-Behood, FWBL, Aurat Foundation, and CSC. Media reporters from local news papers such as Pakistan, Jahan Pakistan, and Khabren were also present at the meeting.

## Advocacy

Essentially, the purpose of advocacy is to help individuals get the information they require, understand their rights, make their own choices and perhaps, most importantly, voice their opinions. Advocacy supports people who have been disadvantaged, marginalized, or troubled. But advocacy is not just something professionals do – we all have people or situations around us where we can step up to help others and to advocate on their behalf.

Advocacy is a process of supporting and enabling people to express their views and concerns, access information and services, defend and promote their rights and responsibilities, and explore choices and options. Advocacy in all its forms seeks to ensure that people, particularly those who are most vulnerable in society, are able to have their voice heard on issues that are important to them, defend and safeguard their rights, and have their views genuinely considered when decisions are being made about their lives.

The advocate (individual or organization) provides advocacy support in situations where individual or communities are not able to speak for themselves. Advocacy activities provide an avenue for all social workers to connect their practice with the aim of social justice. In fact, it is this social justice connection to the advocacy role that may distinguish social work from other professions. Social workers advocate for fair and equitable access to public services and benefits, advocate for equal treatment and protection under the law and challenge injustices, especially injustices that affect the vulnerable and disadvantaged.

To promote the sexual reproductive health services, social and political rights CSC organized advocacy drives with policy makers, media persons, representatives of local government, NGOs, CBOs, religious leaders, and community influential's. Many successful campaigns against violence and discrimination on

the basis of gender were also organized. Interpersonal and mass media interventions for behavior change were tried. Seminars, workshops, theater shows, were held to involve the community through various projects. Radio messages, billboards, posters, and motivational material were also produced generating information on various social issues.



## INTERNAL CAPACITY BUILDING

Capacity building or development is the process by which individuals, groups, organizations, institutions, and societies increase their abilities to: perform core functions, solve problems, define, and achieve objectives; and understand and deal with their development needs in a broad context and in a sustainable manner.



## International Exposures

1. Muhammad Nasir Habib, Project Coordinator from Community Support Concern (CSC) participated in the nineteen days International Visitor Leadership Program sponsored by U.S. Department of State on “Fighting Gender-based Violence” in U.S.A in 2010
2. Syeda Nabila Nadeem, Manager operations attended 3 weeks Boulder Microfinance Training programme in (Turin) Italy during 2011 on behalf of CSC sponsored by Pakistan Microfinance Network (PMN) in order to build the capacity of network members towards a better understanding of the microfinance field
3. Ms. Uzma, Project Coordinator CSC attended one month training on Materials Development Summer Workshop in Ames, Iowa, USA in 2012
4. Exposure visit to NICE, a Private Commercial Credit Bureau, operating in Seoul, South Korea, from 24 through 31 December 2012. The clients of NICE included commercial banks and microfinance institutions. The purpose of the visit was to give participants orientation of a large credit bureau and its relationship with clients. Mr. Jawad Yousaf who is the Chief Finance Officer participated in this orientation
5. Jawad Yousaf, Chief Financial Officer and Syeda Nabila Nadeem, Manager Operations from CSC attended a summit on “Partnership against poverty” in 2013 in Philippines
6. Four teachers; Rubeena Naz, Rooma Fiaz, Binish Kanwal, and Noureen Akhter from DG Khan and Lahore, attended one month International Training Program held at US Cultural Immersion Institute 2013. The program was sponsored by American Embassy Islamabad, Pakistan and implemented by World Learning Center USA. The team travelled to Brattleboro, Vermont, Baltimore, Washington DC, San Diego, and New York City

1. Tahira Iqbal, a fresh graduate student of the Access project- Dera Ghazi Khan on the behalf of CSC attended One month English Summer Camp in Uludag, Turkey in 2013
2. Zeeshan, student of the Access project on the behalf of CSC attended one month English Summer Camp in USA for Cultural Immersion Program, in June 2013
3. Shehreen Social Organizer, Ms Rahila Kamran, Advocate and Mr. Zaman, Social Organizer attended four days training on community mobilization in Bangkok, in 2014
4. Muhammad Nasir Habib, Project Coordinator and Muhammad Pervaiz, Finance Manager from Community Support Concern (CSC) participated in the Internal Control System Workshop in 2014 organized by FNSP in Kathmandu, Nepal

Ms. Shaista Khalid Jan, Executive Director, CSC and Dr. Mah Talat, Director, CSC attended 4th Global ISLAMIC MICRO FINANCE Forum in November 2014 Organized by Al Huda International Foundation at Dusit Thani Hotel, Dubai, UAE

### *Events and Trainings for Staff*

1. To analyze the working model of AKRSP, an Exposure visit was arranged to Agha Khan Rural Support Program (AKRSP) a non Government Organization (NGO) in Chitral in 2011
2. Training in Quality Management and Organizational Management for CSC Quality Assurance & Compliance staff in June 2011
3. Training on Environment Safety Management Frame work for CSC staff in November 2012
4. Anees-Ur-Rehman Bhatti and Syed Mushtaq Zaidi, Area Mangers of CSC attended a Two Days Training on Islamic Micro Finance from 3rd to 4th November 2014 Organized by Al Huda International Foundation at Dusit Thani Hotel, Dubai, UAE
5. A Grand Annual Function with an Award Distribution Ceremony is held to recognize the hard work and efforts of all employees



## ***DONORS AND PARTNERS***

In order to ensure coherence and to catalyze national development efforts, there is an essential need for the participation of not just local and provincial governments and international organizations, but also of civil society and the private sector. Relying on a combination of various partners, CSC has developed strong collaborations with various national and international donors, government, and civil society organizations. While donors provide funds for community development projects, the implementation process is taken forward with the support of the government and the civil society.

We have had the privilege to have worked with many renowned donors and development partners in these past years and would like to extend our appreciation for their support and belief in CSC

### ***Key Current Donors***



Past Donors

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Grameen Trust

John Snow Inc. (JSI)

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FHI/USAID

## Government Partners

Health Department  
Population Welfare Department  
National and Provincial AIDS Control Department  
Education Department  
National Council of Local Welfare  
Local /District Government  
Government Live Stock and Dairy Department  
Agriculture Department  
Water Management/Irrigation Department  
Government Technical Training Institute  
Social Welfare Department  
District Bar and Tehsil Bar

## Civil Society Partners

	NGOs	CBOs
Lahore	15	30
Sheikhupura	5	90
DG Khan	12	55
Multan & Kasur	13	6

### How can you help?

We welcome any type of help and contributions from the public with the objective of furthering the cause of welfare. You can visit our Head Office or contact us at our phone or email given below:.

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# Community Support Concern Progress Report 2010-2014



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